

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings October 2016**  
**Communications Portfolio**  
**Australian Postal Corporation**

**Question No: 101**

**Australia Post**

**Hansard Ref: Written, 31/10/2016**

**Topic: Safety Incident Reports**

**Senator Urquhart, Anne asked:**

Please provide information about the following:

- (a) How many P400/Safety Incident reports were lodged in the years 2011/12, 2012/13, 2013/14, 2014/15, 2015/16?
- (b) What incentives and/or KPI's are dependent on any reductions in P400/Safety incident lodgements at local/middle management and executive level?
- (c) How much has Australia Post had to pay back to Medicare for Compensation Claims that were accepted in the years 2011/12, 2012/13, 2013/14, 2014/15, and 2015/16?

**Answer:**

(a)

<b>Australia Post only</b> <i>(excluding contractors)</i>	FY12	FY13	FY14	FY15	FY16
	7,988	6,155	5,280	4,920	5,223

- (b) Australia Post views the safety, health and well-being of its employees as paramount. There are no specific incentives and/or KPI's that are dependent on P400 Safety/ Incident lodgements.

(c)

Payments made to Medicare	Determined* FY12	Determined* FY13	Determined* FY14	Determined* FY15	Determined* FY16	Grand Total
Total	\$52,574	\$42,492	\$50,034	\$105,784	\$232,747	\$483,631

\* The "determined" cost is incurred in the financial year that the decision to accept liability is finalised, rather than according to when the claim may have been made.